

COURSE CONTENT OVERVIEW

Safeguarding for Taxi Drivers



The Safeguarding for Taxi Drivers course has been designed for taxi drivers and taxi companies of all sizes. It outlines the key safeguarding responsibilities for taxi drivers, and what they should do if they suspect abuse and exploitation.

The course initially offers an introduction to safeguarding, including types of abuse and vulnerable passengers. It then provides detailed descriptions of issues such as child sexual exploitation, human trafficking, and domestic abuse, how to recognise these, and how to report them.

Module One - Introduction

This module offers an introduction to safeguarding by explaining vulnerability and types of abuse.

- What makes a passenger vulnerable?
- Which groups are vulnerable passengers?
- What is abuse?
- Types of abuse
- Who commits abuse?
- Your responsibilities
- Safeguarding and the law

Module Two: Recognising Abuse

This module explains types of abuse and how you can recognise when they may be happening.

- What is human trafficking?
- Why trafficking exists
- Signs of trafficking
- What is CSE?
- CSE legislation
- Signs of exploitation
- The effects of exploitation
- Vulnerable adults
- Recognising vulnerable adults
- Domestic violence
- Prevent

Module Three: Your Safeguarding Responsibilities

This module details the safeguarding responsibilities of taxi drivers, including how to report concerns and how to recognise when somebody is at risk.

- Reporting concerns
- What should you report?
- Good safeguarding practices
- Being professional
- Confidentiality

Module Four: Case Studies

The final module of the course offers a series of case studies. This is to highlight the importance of safeguarding and what we all should do to help.

- Safeguarding children case study
- Safeguarding vulnerable adults case study
- Cases of child sexual exploitation
- Cases of human trafficking

Aims of the training

By the end of this course, you will:

- Know what child sexual exploitation is.
- Be aware of what human trafficking is.
- Be able to recognise, and know how to report, a vulnerable person at risk.
- Understand how child sexual exploitation and human trafficking are relevant in the taxi industry.
- Know how to protect vulnerable passengers.