

COURSE CONTENT OVERVIEW

Safeguarding for Taxi Drivers



Taxi drivers have a duty of care to all their passengers. They are also well-placed to recognise when a member of the public may require assistance and spot signs that criminal activity is taking place in a particular area.

This online Safeguarding for Taxi Drivers course will teach you how to fulfil your safeguarding responsibilities. It explains how to recognise when a person may be suffering or at risk of suffering, abuse or exploitation and outlines who children and adults at risk are. It also covers essential parts of legislation relevant to your role and how to report safeguarding concerns.

Module One: Introduction to Safeguarding

This module explains what safeguarding is and how it relates to your role. It also covers why a person may be considered more at risk of suffering abuse or exploitation and how to recognise these passengers. It also outlines key legislation associated with your role.

- What is safeguarding?
- How does safeguarding relate to my role?
- Your responsibilities
- What makes a passenger at risk?
- Recognising passengers at risk

Module Two: Recognising Types of Abuse

This module identifies and explains some of the main types of abuse and exploitation people may suffer and the signs of these that you may witness in your role. It also details the consequences abuse and exploitation can have for victims and highlights the importance of being able to recognise these signs and report them.

- What is abuse?
- Types and signs of abuse
- General indicators of abuse
- Consequences of abuse
- Case studies

Module Three: Responding to Safeguarding Concerns

This module highlights some of the additional ways safeguarding concerns may come to your attention, including signs of criminal activity in the area where you work. It also provides guidance on how to report concerns, including who to contact depending on the nature of the concern and what to do if a person discloses information to you. It also outlines good safeguarding practices and how to act professionally.

- How concerns may come to your attention
- How to report concerns or disclosures
- Reporting concerns about other drivers
- What happens next?
- Good safeguarding practices and remaining professional

Aims of the training

By the end of this course, you will be able to:

- Describe who a passenger at risk is and know how to help protect them.
- Outline the different types of abuse that passengers may be experiencing.
- Recognise when a passenger may need help.
- Report safeguarding concerns through the correct referral processes.